

## BUSINESS SERVICES

At MBros Tech, we understand that small businesses cannot afford to be without the technology required to service their clients. That is why we strive to provide the necessary technical knowledge as quickly as possible to get your business back up and running.

We discount the entire first billing period by 25% for all new clients.

Below is a list containing most of our services. We do not limit ourselves to this list. Just ask and we may be able to provide the specific service you require.

### Available Services

- Email Hosting
- Support of Microsoft Windows © Desktop and Server Operating Systems
- Network security setup and maintenance
- Repair, upgrade, and install servers and personal computers
- Network design, implementation, repair, and upgrades performed by CompTIA Certified Network + technicians
- Custom backup and disaster recovery solutions
- Specialized temporary projects
- Custom database design
- Custom database applications
- 24/7 Support available
- Information technology strategy consultations
- Phone and email support
- Internet presence solutions and website design
- Virus removal and prevention
- Spyware removal and prevention
- Information technology project management
- Wireless networks
- Wireless hotspots for public use

Confidentiality agreement provided.

## BUSINESS EMAIL HOSTING

MBros Tech provides email hosting for small businesses and home office users. Having your own email domain is a quick, easy, and cost-effective way to promote your business. A domain will also create a professional and memorable impression. MBros Tech can assist you in selecting, registering, and configuring a domain name when you sign up for our email service. With MBros Tech, you hold the domain registration; where others may only lease it to you as part of their service.

Already have your own domain and email service? We can easily transfer you to our email service.

### Available Features

- SPAM and VIRUS protection
- Web-based email customized with your logo
- Web-based administration
- Mobile site for Palm © or Windows Mobile © devices
- Unlimited Distribution lists
- Unlimited Aliases
- and many more!*

### Supported Clients

- Microsoft Outlook ©
- Microsoft Outlook Express ©
- Microsoft Mobile Outlook ©
- Mozilla Thunderbird ©
- Eudora ©
- and many others that support POP3 or IMAP4!*

### Supported Protocols

IMAP4	Allows an email client to access remote mailboxes and manipulate them as if they were local.
POP3	Supported by most email clients. Messages are downloaded from the server to the local machine for offline viewing.
SMTP	A standard way for email clients to send messages to a server for delivery to a local or remote email address.

### Security

- SMTP authentication prevents unauthorized relays
- Updated blacklists help keep spam from your inbox
- User-level keyword and attachment filtering

## DISASTER PLANNING

Your company needs to be prepared for disasters. As business owners along the gulf coast have found, a data backup and disaster recovery plan is crucial. Without such planning, the operation of your business may be seriously impaired. Hurricanes, floods, and fire are not the only disasters that can affect businesses. Equipment malfunction, accidents, grievous acts, the list is almost endless. You also don't want to limit yourself to "what do we do when disaster strikes?" There are steps that can be taken for prevention as well that are just as important as recovery after a disaster. Disaster recovery planning is not 100% effective. However, proper planning can help reduce the risks to your business data. MBros Tech can help you through the process of planning, implementation, and recovery.

### DISASTER PLAN KEY POINTS

Backups	Proper backup solutions and off-site backup storage locations are the backbone of disaster recovery. Backups provide data redundancy and are necessary for any recovery efforts.
Technology components	Determine which technology components are necessary to run your business. This may include servers, workstations, printers, and network components. Having your needs clearly defined will help the recovery process.
Off-site Planning	It's important to select an off-site location to store backups and to provide an alternative operations center if your main site is disabled.
Disaster Testing	Disaster recovery testing is imperative to a successful disaster recovery plan. These plans must be routinely tested to ensure that the key players in the plan are prepared and aware of the procedures. Testing also provides an opportunity to find and fix any issues you may have.
Documentation	Every disaster recovery plan needs well documented procedures. This documentation provides a guideline for the backup and recovery process and improve efficiency.

## CLIENT TESTIMONIALS

*“MBros Tech has provided us with service and knowledge well beyond our expectations. They are able to provide technical support and advice on everything from hardware, to software, to database management. I get a complete solution to my IT needs.”*

James W. Ragsdale, SPHR  
President/CEO  
Employer Support Services, Inc.



## COMPUTING TIPS

Visit our website for some computing tips.

Included are basics from protecting your computer from viruses, hijackers, spyware, and adware (along with definitions) to speeding up that slow clunker. Have a question not answered there? Use our contact form and we will answer it for you.

<http://www.mbrostech.com/tips/>

*“Fast, efficient, quality service and economical information technology solutions for small business and home office users”*

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